NETGEAR®
User Manual

Gigabit Ethernet Plus Switches

Models
  GS105Ev2
  GS105PE
  GS108Ev3
  GS108PEv3
  GS116Ev2
  GS305E
  GS308E
  JGS516PE
  JGS524Ev2
  JGS524PE

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See the regulatory compliance document before connecting the power supply.

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Do not use this device outdoors.

Trademarks

Revision History

Publication Part Number	Publish Date	Comments
202-11700-06	May 2022	Changed the name of the manual from *Gigabit Ethernet Smart Managed Plus Switches User Manual* to *Gigabit Ethernet Plus Switches User Manual*. Added <u>Related documentation</u> on page 8. Added <u>Assign a fixed IP address to the switch</u> on page 21 and subsections. Revised <u>VLAN overview</u> on page 29. Added <u>About Quality of Service</u> on page 41. Revised <u>Manage flow control</u> on page 57. Revised <u>Manage the port speed and the port status</u> on page 58. Revised <u>Change the switch password</u> on page 70. Revised multiple specifications in <u>Technical specifications</u> on page 80. Renamed local browser interface to *device user interface (UI)*. Made multiple minor changes. Removed information about the ProSAFE Plus utility and NETGEAR Insight app.
202-11700-05	February 2019	Added new models GS305E and GS308E Added the chapter <u>Hardware</u> on page 7 and information about status LEDs for each model in <u>Status LEDs</u> on page 9. Added technical specifications for each model in <u>Technical specifications</u> on page 80.
202-11700-04	October 2018	Added a note to <u>Manage access control</u> on page 66 to state that models GS108Ev3 and GS108PEv3 do not support access control.
202-11700-03	October 2018	Changed the manual name from *ProSAFE Gigabit Web Managed (Plus) Switches User Manual* to *Gigabit Ethernet Smart Managed Plus Switches User Manual*. Added <u>Safety instructions and warnings</u> on page 12. Revised <u>About configuring the switch</u> on page 17. Revised <u>Access a switch that is connected to a network</u> on page 18. Added <u>Use the NETGEAR Switch Discovery Tool to access the switch</u> on page 20. Added <u>Change the language</u> on page 24, including <u>Change the language for the device UI</u> on page 24 and <u>Change the language for the device UI by installing another firmware version</u> on page 25. Added <u>Manage access control</u> on page 66 including <u>Add devices to the Access Control list</u> on page 66 and <u>Remove devices from the Access Control list</u> on page 67. Added <u>PoE considerations for switches that support PoE</u> on page 72. Added <u>PoE troubleshooting suggestions</u> on page 76. Removed references to the resource CD. Made multiple minor changes.
202-11700-02	March 2017	Made corrections to <u>Advanced 802.1Q-based VLANs: Specify a port PVID</u> on page 38.
202-11700-01	August 2016	First publication.

Contents

Appendix A Factory Default Settings and Technical Specifications

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Hardware

This user manual is for the NETGEAR Gigabit Ethernet Plus Switches.

For a list of switch models that are supported by this manual, see <u>Supported switch models</u> on page 8.

This chapter covers the following topics:

- <u>Related documentation</u>
- <u>Supported switch models</u>
- <u>Status LEDs</u>
- <u>Safety instructions and warnings</u>

Note:

- This user manual complements the installation guide that came with your switch. You can also download the installation guide by visiting <u>netgear.com/support/download/</u>.

- For more information about the topics covered in this manual, visit the support website at <u>netgear.com/support</u>

- Firmware updates with new features and bug fixes are made available from time to time at <u>netgear.com/support/download/</u>. You can check for and download new firmware manually. If the features or behavior of your product does not match what is described in this guide, see the latest firmware release notes for your switch model.

Related documentation

The following related documentation is available at netgear.com/support/download/:

- Installation guide
- Data sheet

Supported switch models

The *Gigabit Ethernet Plus Switches User Manual* describes the switch models that are listed in the following table.

Table 1. Supported switch models

Model	Name
GS105Ev2	5-Port Gigabit Ethernet Plus Switch
GS105PE	5-Port Gigabit Ethernet PD-Powered/PoE Pass-thru Plus Switch
GS108Ev3	8-Port Gigabit Ethernet Plus Switch
GS108PEv3	8-Port Gigabit Ethernet Plus Switch with 4-Ports PoE
GS116Ev2	16-Port Gigabit Ethernet Plus Switch
GS305E	5-Port Gigabit Ethernet Plus SOHO Switch
GS308E	8-Port Gigabit Ethernet Plus SOHO Switch
JGS516PE	16-Port Gigabit Ethernet Plus Switch with 8 Ports PoE
JGS524Ev2	24-Port Gigabit Ethernet Plus Switch
JGS524PE	24-Port Gigabit Ethernet Plus Switch with 12 Ports PoE

Status LEDs

This section describes the status LEDs for each switch model.

For information about the front panel and ports for your switch model, see the installation guide for you model, which you can download by visiting netgear.com/support/download/.

Models GS105Ev2, GS108Ev3, GS116Ev2, GS305E, and GS308E LEDs

This section describes the LED designations of models GS105Ev2, GS108Ev3, GS116Ev2, GS305E, and GS308E.

Table 2. Model GS105Ev2, GS108Ev3, GS116Ev2, GS305E, and GS308E LEDs on the front panel

LEDs		Description
Power LED	Solid green	The switch is powered on and operating normally.
	Off	Power is not supplied to the switch.
Left port LEDs	**Right port LEDs**	Combined, these RJ-45 port LEDs indicate link, speed, and activity.
Solid green	Solid green	A valid 1 Gbps port link is established.
Blinking green	Blinking green	The port is transmitting or receiving packets at 1 Gbps.
Solid green	Off	A valid 100 Mbps port link is established.
Blinking green	Off	The port is transmitting or receiving packets 100 Mbps.
Off	Solid green	A valid 10 Mbps port link is established.
Off	Blinking green	The port is transmitting or receiving packets 10 Mbps.
Off	Off	No port link is established.

Model GS105PE LEDs

This section describes the LED designations of model GS105PE.

Ports 1 and 2 are PoE ports that can deliver PoE. Ports 3 and 4 are regular Ethernet ports. Port 5 is a PoE PD port that must receive power from a PoE switch.

Table 3. Model GS105PE LEDs on the front panel

LED	Description
Power LED	**Solid green**. The switch is powered on, is operating normally, and PoE pass-through is enabled. **Blinking green**. PoE pass-through is disabled. **Off**. Power is not supplied to the switch.
Left LEDs (link, speed, and activity) for all ports	**Solid green**. A valid 1 Gbps port link is established. **Blinking green**. The port is transmitting or receiving packets at 1 Gbps. **Solid yellow**. A valid 10 Mbps or 100 Mbps port link is established. **Blinking yellow**. The port is transmitting or receiving packets at 10 Mbps or 100 Mbps. **Off**. No port link is established.
Right LEDs for PoE PSD ports 1 and 2	**Off**. The port is not delivering PoE power. **Solid green**. The port is delivering PoE power. **Blinking green**. A PoE fault occurred.
Right LED for PoE PD port 5	**Off**. The port is not receiving PoE power. **Solid green**. The port is receiving PoE+ (802.3at) power from a PSE. **Solid yellow**. The port is receiving PoE (802.3af) power from a PSE.

Model GS108PEv3 LEDs

This section describes the LED designations of model GS108PEv3.

Ports 1 through 4 are PoE ports. Ports 5 through 8 are regular Ethernet ports.

Table 4. Model GS108PEv3 LEDs on the front panel

LED	Description
Power LED	**Solid green**. The switch is powered on and operating normally. **Off**. Power is not supplied to the switch.
PoE Max LED	**Off**. Sufficient (more than 7W of) PoE power is available. **Solid yellow**. Less than 7W of PoE power is available. **Blinking yellow**. At least once during the previous two minutes, less than 7W of PoE power was available.

Table 4. Model GS108PEv3 LEDs on the front panel (Continued)

LED	Description
Port link, speed, and activity LEDs for all ports	**Solid green**. A valid 1 Gbps port link is established. **Blinking green**. The port is transmitting or receiving packets at 1 Gbps. **Solid yellow**. A valid 10 Mbps or 100 Mbps port link is established. **Blinking yellow**. The port is transmitting or receiving packets at 10 Mbps or 100 Mbps. **Off**. No port link is established.
Port PoE status LEDs for PoE ports only	**Off**. The port is not delivering PoE power. **Solid green**. The port is delivering PoE power. **Solid yellow**. A PoE fault occurred.

Model JGS524Ev2 LEDs

This section describes the LED designations of model JGS524Ev2. The port LEDs are located to the left of the ports, that is, not above or below the ports.

Table 5. Model JGS524Ev2 LEDs on the front panel

LEDs	Description
Power LED	**Solid green**. The switch is powered on and operating normally. **Off**. Power is not supplied to the switch.
Port speed LEDs	**Solid green**. A valid 1 Gbps port link is established. **Solid yellow**. A valid 100 Mbps port link is established. **Off**. A valid 10 Mbps port link is established.
Port Link/ACT LEDs	**Blinking green**. The port is transmitting or receiving packets. **Off**. No port link is established.

Models JGS516PE and JGS524PE LEDs

This section describes the LED designations of models JGS516PE and JGS524PE. The port LEDs are located to the left of the ports, that is, not above or below the ports.

On model JGS516PE, ports 1 through 8 are PoE ports. Ports 9 through 16 are regular Ethernet ports.

On model JGS524PE, ports 1 though 12 are PoE ports. Ports 13 through 24 are regular Ethernet ports.

Table 6. Model JGS516PE and JGS524PE LEDs on the front panel

LED	Description
Power LED	**Solid green**. The switch is powered on and operating normally. **Off**. Power is not supplied to the switch.
Fan LED	**Off**. The fan is operating normally. **Solid yellow**. A problem occurred with the fan.
PoE Max LED	**Off**. Sufficient (more than 7W of) PoE power is available. **Solid yellow**. Less than 7W of PoE power is available. **Blinking yellow**. At least once during the previous two minutes, less than 7W of PoE power was available.
Port link, speed, and activity LEDs for all ports	**Solid green**. A valid 1 Gbps port link is established. **Blinking green**. The port is transmitting or receiving packets at 1 Gbps. **Solid yellow**. A valid 10 Mbps or 100 Mbps port link is established. **Blinking yellow**. The port is transmitting or receiving packets at 10 Mbps or 100 Mbps. **Off**. No port link is established.
Port PoE status LEDs for PoE ports only	**Off**. The port is not delivering PoE power. **Solid green**. The port is delivering PoE power. **Solid yellow**. A PoE fault occurred.

Safety instructions and warnings

Use the following safety guidelines to ensure your own personal safety and to help protect your system from potential damage.

To reduce the risk of bodily injury, electrical shock, fire, and damage to the equipment, observe the following precautions:

- This product is designed for indoor use only in a temperature-controlled and humidity-controlled environment.
  Note the following:

  - For more information about the environment in which this product must operate, see the environmental specifications in the appendix or the data sheet.

  - If you want to connect the product to a device located outdoors, the outdoor device must be properly grounded and surge protected, and you must install an Ethernet surge protector inline between the indoor product and the outdoor device. Failure to do so can damage the product.

    WARNING: Before connecting the product to outdoor cables or devices, see https://kb.netgear.com/000057103 for additional safety and warranty information.

Failure to follow these guidelines can result in damage to your NETGEAR product, which might not be covered by NETGEAR's warranty, to the extent permissible by applicable law.

- Observe and follow service markings:

  - Do not service any product except as explained in your product documentation. Some devices should never be opened.

  - If applicable to your product, opening or removing covers that are marked with the triangular symbol with a lightning bolt can expose you to electrical shock. We recommend that only a trained technician services components inside these compartments.

- If any of the following conditions occur, unplug the product from the power outlet, and then replace the part or contact your trained service provider:

  - Depending on your product, the power adapter, power adapter cable, power cable, extension cable, or plug is damaged.

  - An object fell into the product.

  - The product was exposed to water.

  - The product was dropped or damaged.

  - The product does not operate correctly when you follow the operating instructions.

- Keep the product away from radiators and heat sources. Also, do not block cooling vents.

- Do not spill food or liquids on your product components, and never operate the product in a wet environment. If the product gets wet, see the appropriate section in your troubleshooting guide, or contact your trained service provider.

- Do not push any objects into the openings of your product. Doing so can cause fire or electric shock by shorting out interior components.

- Use the product only with approved equipment.

- If applicable to your product, allow the product to cool before removing covers or touching internal components.

- Operate the product only from the type of external power source indicated on the electrical ratings label. If you are not sure of the type of power source required, consult your service provider or local power company.

- To avoid damaging your system, if your product uses a power supply with a voltage selector, be sure that the selector is set to match the power at your location:

  - 115V, 60 Hz in most of North and South America and some Far Eastern countries such as South Korea and Taiwan

  - 100V, 50 Hz in eastern Japan and 100V, 60 Hz in western Japan

  - 230V, 50 Hz in most of Europe, the Middle East, and the Far East

- Be sure that attached devices are electrically rated to operate with the power available in your location.

- Depending on your product, use only a supplied power adapter or approved power cable:
  If your product uses a power adapter:

  - If you were not provided with a power adapter, contact your local NETGEAR reseller.

  - The power adapter must be rated for the product and for the voltage and current marked on the product electrical ratings label.

  If your product uses a power cable:

  - If you were not provided with a power cable for your system or for any AC-powered option intended for your system, purchase a power cable approved for your country.

  - The power cable must be rated for the product and for the voltage and current marked on the product electrical ratings label. The voltage and current rating of the cable must be greater than the ratings marked on the product.

- To help prevent electric shock, plug the system and peripheral power cables into properly grounded power outlets.

- If applicable to your product, the peripheral power cables are equipped with three-prong plugs to help ensure proper grounding. Do not use adapter plugs or remove the grounding prong from a cable. If you must use an extension cable, use a three-wire cable with properly grounded plugs.

- Observe extension cable and power strip ratings. Make sure that the total ampere rating of all products plugged into the extension cable or power strip does not exceed 80 percent of the ampere ratings limit for the extension cable or power strip.

- To help protect your system from sudden, transient increases and decreases in electrical power, use a surge suppressor, line conditioner, or uninterruptible power supply (UPS).

- Position system cables, power adapter cables, or power cables carefully. Route cables so that they cannot be stepped on or tripped over. Be sure that nothing rests on any cables.

- Do not modify power adapters, power adapter cables, power cables or plugs. Consult a licensed electrician or your power company for site modifications.

- Always follow your local and national wiring rules.

2
Get Started

This chapter describes how you can access the switch in your network, change the switch password, change the language, and register your product.

The chapter covers the following topics:

- <u>About configuring the switch</u>
- <u>Access the switch using a web browser</u>
- <u>Use the NETGEAR Switch Discovery Tool to access the switch</u>
- <u>Assign a fixed IP address to the switch</u>
- <u>Change the language</u>
- <u>Register the switch</u>

About configuring the switch

Gigabit Ethernet Plus Switches are plug-and-play, so they can be used without any configuration. Just connect power, connect to your network and to your other devices, and you're done.

For easiest access, we recommend that you cable the switch to a network with a router or DHCP server that assigns IP addresses and power on the switch. However, it is also possible to configure the switch connected directly only to the computer that you are using to configure it, and not connected to the network (off-network).

You can configure and manage advanced features of the switch by using your computer's web browser and accessing the switch at its IP address.

If you use a Mac or a 64-bit Windows-based computer, you can use the NETGEAR Switch Discovery Tool to discover the switch in your network and access the device user interface (UI) of the switch.

For more information, see the following sections:

- Access the switch using a web browser on page 17

- Use the NETGEAR Switch Discovery Tool to access the switch on page 20

- Assign a fixed IP address to the switch on page 21

Access the switch using a web browser

This manual describes how to use the device user interface, referred to as the device UI.

You can access and configure the switch directly through its device UI by entering the IP address of the switch in the address bar of a browser.

When you access the device UI to configure the switch, you can configure the switch with it connected to your network, router, or modem, (on-network) but you must determine the IP address that is assigned to the switch. (By default, the switch is a DHCP client.)

You can also configure the switch not connected to your network (off-network) using its default IP address. In that case, you must temporarily set the computer that you are using to configure the switch to a static IP address in the same subnet as the default IP address of the switch.

Access a switch that is connected to a network

By default, the DHCP client of the switch is enabled. To access the switch, use the IP address that the DHCP server assigned to the switch.

To determine the IP address of the switch, do one of the following:

- If you use a Mac or a 64-bit Windows-based computer, use the NETGEAR Switch Discovery Tool to detect the IP address (see Use the NETGEAR Switch Discovery Tool to access the switch on page 20).

- Access the DHCP server.

- Use an IP scanner utility.

To use your web browser to configure a switch that is connected to a network:

1. Cable the switch to a network with a router or DHCP server that manages IP addresses.

2. Power on the switch.
   The DHCP server assigns the switch an IP address.

3. Connect your computer to the same network as the switch.

4. Determine the IP address of the switch.
   By default, the DHCP client of the switch is enabled. Use the IP address that the DHCP server assigned to the switch.

5. Open a web browser, and enter the IP address of the switch.
   The login window opens.

6. Enter the switch password.
   The default password is **password**. The password is case-sensitive. The first time that you log in to the switch, you must change the default password.

7. Click the **Login** button.
   You can now configure additional options for the switch through the device UI.

   For information about setting up a fixed (static) IP address for the switch, see Specify IP address settings for the switch on page 49.

Access a switch that is off-network

To use your web browser to configure a switch that is not connected to a network:

1. Record your computer's TCP/IP configuration settings, and then configure the computer with a static IP address of 192.168.0.210 and 255.255.255.0 as the subnet mask.

   Note: If you are unsure how to do this, visit the support website at netgear.com/support and search for Static IP address on computer.

2. Plug the switch into a power outlet and then connect your computer to the switch using an Ethernet cable.

   You can connect the Ethernet cable to any port on the switch.

3. Open a web browser, and enter **http://192.168.0.239**.

   This is the default address of the switch.

   The login window opens.

4. Enter the switch password.

   The default password is **password**. The password is case-sensitive. The first time that you log in to the switch, you must change the default password.

   The Switch Information page displays.

5. Click the **Login** button.

   You can now configure additional options for the switch through the device UI.

   For information about setting up a fixed (static) IP address for the switch, see Specify IP address settings for the switch on page 49.

6. After you complete the configuration of the switch, reconfigure the computer that you used for this process to its original TCP/IP settings.

   You can now connect your switch to your network using an Ethernet cable.

Use the NETGEAR Switch Discovery Tool to access the switch

For easiest access, we recommend that you cable the switch to a network with a router or DHCP server that assigns IP addresses, power on the switch, and then use a computer that is connected to the same network as the switch.

Depending on your model switch, the NETGEAR Switch Discovery Tool lets you discover the switch in your network and access the device UI of the switch from a Mac or a Windows-based computer.

To install the NETGEAR Switch Discovery Tool, discover the switch in your network, and access the device UI of the switch:

1. Download the Switch Discovery Tool by visiting
   netgear.com/support/product/netgear-switch-discovery-tool.aspx.

   Depending on the computer that you are using, download either the Mac version or the version for a 64-bit Windows-based computer.

2. Temporarily disable the firewall, Internet security, antivirus programs, or all of these on the computer that you use to configure the switch.

3. Unzip the Switch Discovery Tool files, double-click the **.exe** or **.dmg** file (for example, `NETGEAR+Switch+Discovery+Tool+Setup+1.2.101.exe` or `NetgearSDT-V1.2.101.dmg`), and install the program on your computer.

   The installation process places a **NETGEAR Switch Discovery Tool** icon on your desktop.

4. Reenable the security services on your computer.

5. Power on the switch.
   The DHCP server assigns the switch an IP address.

6. Connect your computer to the same network as the switch.
   You can use a WiFi or wired connection. The computer and the switch must be on the same Layer 2 network.

7. Open the Switch Discovery Tool.
   To open the program, double-click the **NETGEAR Switch Discovery Tool** icon on your desktop.

   The initial page displays a menu and a button.

8. From the **Choose a connection** menu, select the network connection that allows the Switch Discovery Tool to access the switch.

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9. Click the **Start Searching** button.

    The Switch Discovery Tool displays a list of NETGEAR switches that it discovers on the selected network.

    For each switch, the tool displays the IP address.

10. To access the device UI of the switch, click the **ADMIN PAGE** button.

    The login window opens.

11. Enter the switch password.

    The default password is **password**. The password is case-sensitive. The first time that you log in to the switch, you must change the default password.

    The Switch Information page displays.

Assign a fixed IP address to the switch

By default, the switch is configured to automatically receive an IP address from a DHCP server (or a router that functions as a DHCP server) in your network. However, certain events can cause the DHCP server to issue a new IP address to the switch, so if you need the switch to persistently have the same IP address, you can assign a fixed (static) IP address to the switch. For example, you may want to attach a shared device such as a printer or file server, configure port forwarding, or set up the switch so you can connect remotely from a mobile device.

To change the IP address of the switch, use one of the following methods:

- **Connect to the switch through the network**: If the switch and your computer are connected to the same network, you can change the IP address of the switch through a network connection (see Set a fixed IP address for the switch through a network connection on page 22).

- **Connect directly to the switch**: If you cannot connect to the switch over a network connection, you can change the IP address of the switch by using an Ethernet cable to connect a directly to the switch (see Assign a fixed IP address by connecting directly to the switch off-network on page 23).

Set a fixed IP address for the switch through a network connection

If the switch and your computer are connected to the same network, you can set a fixed IP address on the switch through a network connection.

To disable the DHCP client of the switch and change the IP address of the switch to a fixed IP address by using a network connection:

1. Open a web browser from a computer that is connected to the same network as the switch.

2. In the address field of your web browser, enter the IP address of the switch.

    If you do not know the IP address of the switch, see Access the switch using a web browser on page 17.

    The login window opens.

3. Enter the switch password.

    The default password is **password**. The password is case-sensitive. The first time that you log in to the switch, you must change the default password.

    The Switch Information page displays.

4. In the **DHCP Mode** menu, select **Disable**.

    The IP Address, Subnet Mask, and Gateway Address fields are enabled.

5. Enter the fixed (static) IP address that you want to assign to the switch and the associated subnet mask and gateway IP address.

    You can also either leave the address in the **IP Address** field as it is (with the IP address that was issued by the DHCP server) or change the last three digits of the IP address to an unused IP address.

6. Write down the complete fixed IP address.

    You can bookmark it later.

7. Click the **Apply** button.

    Your settings are saved. Your switch web session is disconnected when you change the IP address.

8. If the login page does not display, enter the new IP address of the switch in the address field of your web browser.

    The login window opens.

9. For easy access to the device UI, bookmark the page on your computer.

Assign a fixed IP address by connecting directly to the switch off-network

If you cannot connect to the switch over a network connection, you can use an Ethernet cable to connect your computer directly to the switch, and then you can set the IP address of the switch.

To disable the switch's DHCP client and change the IP address of the switch to a fixed IP address through a direct connection:

1. Connect an Ethernet cable from your computer to an Ethernet port on the switch.

2. Change the IP address of your computer to be in the same subnet as the default IP address of the switch.

    The default IP address of the switch is 192.168.0.239 and, to connect to it, your computer's IP address must be on the same subnet (192.168.0.x).

    The method to change your computer's IP address depends on the operating system of your computer.

3. Launch a web browser.

4. In the address field of your web browser, enter **192.168.0.239**.

    The login windows opens.

5. Enter the switch password.

    The default password is **password**. The password is case-sensitive. The first time that you log in to the switch, you must change the default password.

    The Switch Information page displays.

6. In the **DHCP Mode** menu, select **Disable**.

    The IP Address, Subnet Mask, and Gateway Address fields are enabled.

7. Enter the fixed (static) IP address that you want to assign to the switch and the associated subnet mask and gateway IP address.

8. Write down the complete fixed IP address.

    You can bookmark it later.

9. Click the **Apply** button.

    Your settings are saved. Your switch web session disconnects when you change the IP address.

10. Disconnect the switch from your computer and install the switch in your network.

11. Restore your computer to its original IP address.

12. Verify that you can connect to the switch with its new IP address:

   a. Open a web browser from a computer that is connected to the same network as the switch.

   b. Enter the new IP address that you assigned to the switch.
     The login window opens.

   c. Enter the switch password.
     The password is the one that you specified the first time that you logged in. The password is case-sensitive.
     The Switch Information page displays.

Change the language

For most switches, you can select the language for the device UI by selecting another language from the language menu at the upper right of the page in the device UI.

However, for models GS108Ev3, GS108PEv3, GS305E, and GS308E you must download and install a firmware version in the desired language.

Change the language for the device UI

By default, the language for the device UI is set to Auto so that the switch can automatically detect the language. However, you can set the language to a specific one.

To change the language for the device UI:

1. Connect your computer to the same network as the switch.

   You can use a WiFi or wired network connection, or connect directly to a switch that is off-network using an Ethernet cable.

2. Launch a web browser.

3. In the address field of your web browser, enter the IP address of the switch.

   If you do not know the IP address of the switch, see <u>Access the switch using a web browser</u> on page 17.

   The login window opens.

4. Enter the switch password.

   The password is the one that you specified the first time that you logged in. The password is case-sensitive.

   The Switch Information page displays.

5. From the language menu at the top right of the page, select a language.

By default, the selection from the menu is **Auto**.

A pop-up warning window opens.

6. Click the **YES** button.

    Your settings are saved and the language changes.

Change the language for the device UI by installing another firmware version

For models GS108Ev3, GS108PEv3, GS305E, and GS308E you must download and install a firmware version in the desired language.

To change the language for the device UI of model GS108Ev3, GS108PEv3, GS305E, and GS308E:

1. Visit netgear.com/support/download/.

2. In the **Enter a Product Name/Model Number** field, start typing the model number, and select the model from the menu that displays after you start typing.

    The available firmware versions displays. The language is included in the firmware name.

3. Select and download the desired firmware version to your computer.

4. Unzip the downloaded file to extract the firmware image.

5. Connect your computer to the same network as the switch.

    You can use a WiFi or wired network connection, or connect directly to a switch that is off-network using an Ethernet cable.

6. Launch a web browser.

7. In the address field of your web browser, enter the IP address of the switch.

    If you do not know the IP address of the switch, see Access the switch using a web browser on page 17.

    The login window opens.

8. Enter the switch password.

    The password is the one that you specified the first time that you logged in. The password is case-sensitive.

    The Switch Information page displays.

9. Select **System > Maintenance > Firmware Upgrade**.

    The Firmware Upgrade page displays.

The firmware upgrade method depends on the current firmware and boot loader versions on your switch.

10. If the page displays the **Enter Loader Mode** button, click the **Enter Loader Mode** button.

    The switch reboots and enters into the loader mode. The Firmware Upgrade page that displays varies, depending on the firmware boot loader version that is already on your switch.

11. Click the **Browse** button and locate and select the firmware image that you downloaded and unzipped.

12. Click the **Apply** button.

    WARNING: To avoid the risk of corrupting the firmware, do not interrupt the upgrade. For example, do not turn off the switch or disconnect it.

    When the upgrade is complete, your switch restarts, and the device UI uses the language of the firmware that you installed. The upgrade process typically takes about three minutes.

Register the switch

Registering your switch allows you to receive email alerts and streamlines the technical support process. You can register your switch through the device UI.

To register your switch through the device UI:

1. Connect your computer to the same network as the switch.

    You can use a WiFi or wired network connection.

    Note: You must access the switch while connected to the network (on-network) to register the switch.

2. Launch a web browser.

3. In the address field of your web browser, enter the IP address of the switch.

    If you do not know the IP address of the switch, see Access the switch using a web browser on page 17.

    The login window opens.

4. Enter the switch password.

    The password is the one that you specified the first time that you logged in. The password is case-sensitive.

The Switch Information page displays.

5. Select **Help > Registration**.
    The Product Registration page displays.

6. Click the **Register** button.

7. Follow the onscreen process to register your product.

3

Use VLANS for Traffic Segmentation

This chapter covers the following topics:

- <u>VLAN overview</u>
- <u>Basic port-based VLANs: Assign ports to VLANs</u>
- <u>Advanced port-based VLANs: Assign ports to multiple VLANs</u>
- <u>Basic 802.1Q-based VLANs: Assign ports to VLANs</u>
- <u>Advanced 802.1Q-based VLANs: Create VLANs</u>
- <u>Advanced 802.1Q-based VLANs: Add tagged or untagged ports</u>
- <u>Advanced 802.1Q-based VLANs: Specify a port PVID</u>

VLAN overview

You can set up a VLAN (virtual local area network) to group traffic passing through the switch and other networked devices so that members of the VLAN function as part of a single isolated network. VLANs can offer benefits such as enhanced security, improved load balancing, better use of shared resources, and more efficient network management.

Ports can be grouped in VLANs using either the port-based or 802.1Q tag-based method:

- **Port-based VLANs**: These are the simplest types of VLANs. To set up a port-based VLAN, you select the ports that you want to be members of the VLAN, which creates a virtual network consisting of all devices connected to the member ports.
  If the switch is the only switch in your network and you do not need a VLAN to function across multiple network devices (such as a router, another switch, a WiFi access point, or any network device that supports VLANs), we recommend that you use a port-based VLAN. The switch supports the following types of port-based VLANs:

  - **Basic port-based VLAN**: If each port only needs to belong to a single VLAN (except the uplink port, which is the port that connects your switch to your router), you can use a basic port-based VLAN. To set up a basic port-based VLAN, you assign the same VLAN ID to one or more ports. Except for the uplink port, a port belongs to a single basic port-based VLAN only, so the number of basic port-based VLANs cannot be greater than the number of ports on the switch.

  - **Advanced port-based VLAN**: If you want ports to belong to multiple VLANs, you can use an advanced port-based VLAN. To set up an advanced port-based VLAN, you assign the same VLAN ID to one or more ports to make them members of this VLAN, but you can also assign other VLAN IDs to these ports to make them members of other VLANs.

- **802.1Q-based VLANs (tag-based VLANs)**: Tagged VLANs are more flexible, and the switch can support many more tagged VLANs than port-based VLANs. The switch supports the IEEE 802.1Q standard, which lets you assign tags to Ethernet frames to route VLAN traffic. When a port receives data tagged for a VLAN, the port accepts the data only if the port is a member of that VLAN. Otherwise, the port discards the data. You can also route traffic from the switch through an 802.1Q VLAN that is set up on another network device in your LAN (or even outside your LAN) by using the same VLAN ID on both network devices.
  If you need a VLAN to function across multiple network devices (such as a router, another switch, a WiFi access point, or any network device that supports VLANs), we recommend that you use an 802.1Q-based VLAN. The switch supports the following types of 802.1Q-based VLANs:

  - **Basic 802.1Q-based VLAN**: If you do not need custom tagging on a port, you can use a basic 802.1Q-based VLAN. When you use a basic 802.1Q-based VLAN,

VLAN 1 is added to the switch and all ports are assigned as untagged members of VLAN 1. You can then assign a port to a different VLAN in a range from 1 to 4093, but the port can belong to a single VLAN only.

- **Advanced 802.1Q-based VLAN**: If you need custom tagging on a port, you must use an advanced 802.1Q-based VLAN. When you use an advanced 802.1Q-based VLAN, VLAN 1 is added to the switch and all ports are untagged members of VLAN 1, but you can tag or untag ports, remove ports from the VLAN, assign ports to different VLANs in a range from 1 to 4093, and manage port PVIDs.

Basic port-based VLANs: Assign ports to VLANs

A port-based VLAN configuration lets you assign ports on the switch to a VLAN. The number of VLANs is limited to the number of ports on the switch. In a basic port-based VLAN configuration, ports with the same VLAN ID are placed into the same VLAN.

You can also assign ports to multiple VLANs (see <u>Advanced port-based VLANs: Assign ports to multiple VLANs</u> on page 31).

By default, all ports are members of VLAN 1.

To assign ports to basic port-based VLANs:

1. Connect your computer to the same network as the switch.

   You can use a WiFi or wired network connection, or connect directly to a switch that is off-network using an Ethernet cable.

2. Launch a web browser.

3. In the address field of your web browser, enter the IP address of the switch.

   If you do not know the IP address of the switch, see <u>Access the switch using a web browser</u> on page 17.

   The login window opens.

4. Enter the switch password.

   The password is the one that you specified the first time that you logged in. The password is case-sensitive.

   The Switch Information page displays.

5. Select **VLAN**.

   The Basic Port-based VLAN Status page displays.

6. If this is the first time that you are accessing this page or if you are changing the VLAN assignment method, select the **Enable** radio button and continue with <u>Step 7</u>.

   Otherwise, see <u>Step 9</u>.

   A pop-up window opens, informing you that the current VLAN settings will be lost.

7. Click the **OK** button.

   The pop-up window closes.

8. Click the **Apply** button.

   Your settings are saved.

   The Basic Port-based VLAN Group table displays.

   The previous figure is an example. Your switch might provide more or fewer ports.

9. Under each port to be added to a VLAN, enter the ID of the VLAN.

   You can enter a VLAN ID from 1 to the maximum number of ports that your switch supports. If all the VLANs share an uplink to the Internet or servers, enter **all** in the **VLAN ID** field for the port that you want to use for the uplink.

   Note: If ports are members of the same LAG, you must assign them to the same VLAN.

10. Click the **Apply** button.

    Your settings are saved.

Advanced port-based VLANs: Assign ports to multiple VLANs

A port-based VLAN configuration lets you assign ports on the switch to a VLAN. The number of VLANs is limited to the number of ports on the switch. In an advanced port-based VLAN configuration, you can assign a single port to multiple VLANs.

By default, all ports are members of VLAN 1.

To assign ports to multiple port-based VLANs:

1. Connect your computer to the same network as the switch.

    You can use a WiFi or wired network connection, or connect directly to a switch that is off-network using an Ethernet cable.

2. Launch a web browser.

3. In the address field of your web browser, enter the IP address of the switch.

    If you do not know the IP address of the switch, see Access the switch using a web browser on page 17.

    The login window opens.

4. Enter the switch password.

    The password is the one that you specified the first time that you logged in. The password is case-sensitive.

    The Switch Information page displays.

5. Select **VLAN**.

    The Basic Port-based VLAN Status page displays.

6. If this is the first time that you are accessing this page or if you are changing the VLAN assignment method, select the **Enable** radio button and continue with Step 7.

    Otherwise, see Step 9.

    A pop-up window opens, informing you that the current VLAN settings will be lost.

7. Click the **OK** button.

    The pop-up window closes.

8. Click the **Apply** button.

    Your settings are saved.

The VLAN Configuration and VLAN Membership sections display.

The previous figure is an example. Your switch might provide more or fewer ports.

9. In the **VLAN Identifier** menu, select the VLAN.

10. Select the ports that you want to add to the VLAN by doing the following:

a. (Optional) In the **Group Operation** menu, select either **Select All** or **Remove All**.
    All ports are either added to the VLAN or removed from the VLAN.

b. Select or remove individual ports by selecting the check boxes that are associated with the port numbers.

    Note: If ports are members of the same LAG, you must assign them to the same VLAN.

c. Click the **Apply** button.
    Your settings are saved. In the VLAN Membership table, the ports display as members of the VLAN.

11. To select ports for another VLAN, repeat Step 9 and Step 10.

Basic 802.1Q-based VLANs: Assign ports to VLANs

An 802.1Q-based VLAN configuration lets you assign ports on the switch to a VLAN with an ID number in the range of 1–4093. By default, all ports are members of VLAN 1.

In an advanced 802.1Q-based VLAN configuration, you can set up VLANs to which you can add tagged or untagged ports and you can use port VLAN ID (PVID). For more information, Advanced 802.1Q-based VLANs: Create VLANs on page 35.

To assign ports to basic 802.1Q-based VLANs:

1. Connect your computer to the same network as the switch.

   You can use a WiFi or wired network connection, or connect directly to a switch that is off-network using an Ethernet cable.

2. Launch a web browser.

3. In the address field of your web browser, enter the IP address of the switch.

   If you do not know the IP address of the switch, see Access the switch using a web browser on page 17.

   The login window opens.

4. Enter the switch password.

   The password is the one that you specified the first time that you logged in. The password is case-sensitive.

   The Switch Information page displays.

5. Select **VLAN > 802.1Q**.

   The Basic 802.1Q VLAN Status page displays.

6. If this is the first time that you are accessing the Basic 802.1Q VLAN Status page or if you are changing the VLAN assignment method, select the **Enable** radio button and continue with Step 7.

   Otherwise, see Step 9.

   A pop-up window opens, informing you that the current VLAN settings will be lost.

7. Click the **OK** button.

   The pop-up window closes.

8. Click the **Apply** button.

   Your settings are saved.

The Basic 802.1Q VLAN Identifier table displays.

The previous figure is an example. Your switch might provide more or fewer ports.

9. Under each port to be added to a VLAN, enter the ID of the VLAN.

    You can enter a VLAN ID from 1 to 4093. If all the VLANs share an uplink to the Internet or servers, enter **all** in the **VLAN ID** field for the port that you want to use for the uplink.

    Note: If ports are members of the same LAG, you must assign them to the same VLAN.

10. Click the **Apply** button.

    Your settings are saved.

Advanced 802.1Q-based VLANs: Create VLANs

In an advanced 802.1Q-based VLAN configuration, you can assign ports on the switch to a VLAN with an ID number in the range of 1–4093 and you can add tagged or untagged ports to a VLAN. In addition, you can use port VLAN IDs (PVIDs). By default, all ports are untagged members of VLAN 1.

To create 802.1Q-based VLANs in an advanced configuration:

1. Connect your computer to the same network as the switch.

    You can use a WiFi or wired network connection, or connect directly to a switch that is off-network using an Ethernet cable.

2. Launch a web browser.

3. In the address field of your web browser, enter the IP address of the switch.

    If you do not know the IP address of the switch, see <u>Access the switch using a web browser</u> on page 17.

    The login window opens.

4. Enter the switch password.

   The password is the one that you specified the first time that you logged in. The password is case-sensitive.

   The Switch Information page displays.

5. Select **VLAN > 802.1Q > Advanced > VLAN Configuration**.

   The Advanced 802.1Q VLAN Status page displays.

6. If this is the first time that you are accessing the Advanced 802.1Q VLAN Status page or if you are changing the VLAN assignment method, select the **Enable** radio button and continue with Step 7.

   Otherwise, see Step 9.

   A pop-up window opens, informing you that the current VLAN settings will be lost.

7. Click the **OK** button.

   The pop-up window closes.

8. Click the **Apply** button.

   Your settings are saved.

   The VLAN Identifier Setting table displays.
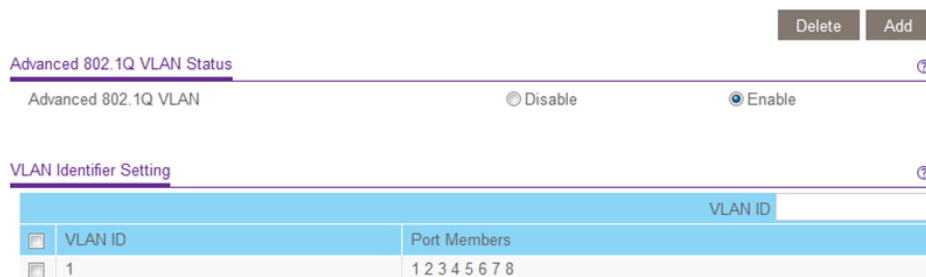
   The previous figure is an example. Your switch might provide more or fewer ports, all of which are members of VLAN 1 by default.

9. In the **VLAN ID** field, enter a VLAN ID.

   You can enter a VLAN ID from 1 to 4093.

10. Click the **Add** button.

    The new VLAN is added to the VLAN Identifier Setting table.

    After you create a new VLAN ID, use the VLAN membership option to add ports to the VLAN. (Select **VLAN > 802.1Q > Advanced > VLAN Membership**. See also Advanced 802.1Q-based VLANs: Add tagged or untagged ports on page 37.)

Note: To delete a VLAN, select the check box for the VLAN and click the **Delete** button.

Advanced 802.1Q-based VLANs: Add tagged or untagged ports

After you define a VLAN ID using the advanced 802.1Q VLAN option (see Advanced 802.1Q-based VLANs: Create VLANs on page 35), you must add ports to the VLAN.

While you add ports to a VLAN, you can specify whether the ports must be tagged or untagged. Port tagging allows a port to be associated with a particular VLAN and allows the VLAN ID tag to be added to data packets that are sent through the port. The tag identifies the VLAN that must receive the data.

By default, all ports are untagged.

To add tagged or untagged ports to an advanced 802.1Q-based VLAN:

1. Connect your computer to the same network as the switch.

    You can use a WiFi or wired network connection, or connect directly to a switch that is off-network using an Ethernet cable.

2. Launch a web browser.

3. In the address field of your web browser, enter the IP address of the switch.

    If you do not know the IP address of the switch, see Access the switch using a web browser on page 17.

    The login window opens.

4. Enter the switch password.

    The password is the one that you specified the first time that you logged in. The password is case-sensitive.

    The Switch Information page displays.

5. Select **VLAN > 802.1Q > Advanced > VLAN Configuration**.

    The Advanced 802.1Q VLAN Status page displays. The menu on the left displays more options.

6. Select **VLAN Membership**.

You can select **VLAN Membership** only if you already enabled the advanced 802.1Q VLAN option (see Advanced 802.1Q-based VLANs: Create VLANs on page 35).

The previous figure is an example. Your switch might provide more or fewer ports.

7. In the **VLAN ID** menu, select the VLAN.

8. Select the ports that you want to add to the VLAN by doing the following:

    a. (Optional) In the **Group Operation** menu, select **Untag All**, **Tag all**, or **Remove all**.
        All ports are either added to the VLAN (tagged or untagged) or removed from the VLAN.

    b. Select individual ports and assign them as tagged (T) or untagged (U) ports or remove individual ports by selecting the check boxes that are associated with the port numbers.
        By default, all ports are untagged.

    c. Click the **Apply** button.
        Your settings are saved. In the VLAN Membership table, the ports display as members of the VLAN.

9. To select ports for another VLAN, repeat Step 7 and Step 8.

10. To verify your selections, select **VLAN > 802.1Q > Advanced > VLAN Configuration**.
    The Advanced 802.1Q VLAN Status page displays. In the VLAN Identifier Setting table, the ports display next to the VLAN or VLANs to which they were added.

Advanced 802.1Q-based VLANs: Specify a port PVID

A default port VLAN ID (PVID) is a VLAN ID tag that the switch assigns to data packets it receives that are not already addressed (tagged) for a particular VLAN. For example, if you connected a computer on port 6 and you want it to be a part of VLAN 2, configure port 6 to automatically add a PVID of 2 to all data received from the computer. This step ensures that the data from the computer on port 6 can be seen only by other members of VLAN 2. You can assign only one PVID to a port.

To assign a PVID to one or more ports:

1. Connect your computer to the same network as the switch.

   You can use a WiFi or wired network connection, or connect directly to a switch that is off-network using an Ethernet cable.

2. Launch a web browser.

3. In the address field of your web browser, enter the IP address of the switch.

   If you do not know the IP address of the switch, see Access the switch using a web browser on page 17.

   The login window opens.

4. Enter the switch password.

   The password is the one that you specified the first time that you logged in. The password is case-sensitive.

   The Switch Information page displays.

5. Select **VLAN > 802.1Q > Advanced > VLAN Configuration**.

   The Advanced 802.1Q VLAN Status page displays. The menu on the left displays more options.

6. Select **Port PVID**.

   You can select **Port PVID** only if you already enabled the advanced 802.1Q VLAN option (see Advanced 802.1Q-based VLANs: Create VLANs on page 35).

Port	PVID
1	1
2	1
3	1
4	1
5	1
6	1
7	1
8	1
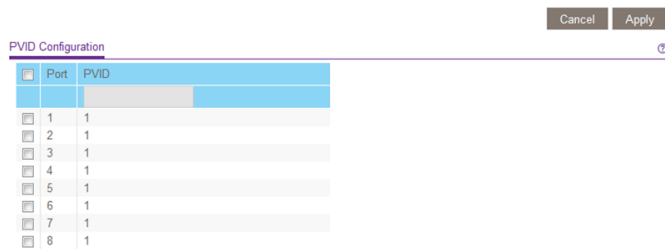
   The previous figure is an example. Your switch might provide more or fewer ports.

7. Select one or more ports.

8. Enter the PVID.

   You can enter a PVID only for a VLAN that already exists.

9. Click the **Apply** button.

   Your settings are saved.

4

Optimize Performance With Quality of Service

This chapter covers the following topics:

About Quality of Service

To manage traffic on the switch, you can manually set the Quality of Service (QoS) mode. The switch supports the following QoS modes, which are mutually exclusive and, once selected, apply to all ports on the switch:

- **Port-based QoS mode**: Lets you manually set the priority level for individual ports. For example, you can select Low Priority (P0). For more information, see Set port-based QoS and set the priority level for one or more ports on page 41.

- **802.1p/DSCP QoS mode**: Automatically applies pass-through prioritization for traffic (for example, voice or video) that is based on tagged packets. This QoS mode applies to all ports but only for traffic for connected devices that support 802.1p tagging or Differentiated Services Code Point (DSCP) tagging. For connected devices that do not support 802.1p or DSCP tagging, traffic is not prioritized. For more information, see Set 802.1p/DSCP-based QoS for all ports on page 43.

  Note: 802.1p-based QoS is available on all models. DSCP-based QoS is available on models GS105Ev2, GS105PEv2, GS108Ev3, GS108PEv3, GS305E, and GS308E only.

Independently of the selected QoS mode, the switch supports the following QoS features:

- **Rate limiting**: You can limit the rate of traffic on a port, including incoming traffic, outgoing traffic, or both, to prevent the port and the connected device from taking up too much bandwidth on the switch. Rate limiting simply means that the switch slows down all traffic on the port so that traffic does not exceed the limit that you set for that port. If you set the rate limit on a port too low, you might notice degraded video stream quality, sluggish response times during online activity, and other problems. For more information, see Set up rate limiting on page 44.

- **Broadcast filtering**: Broadcast filtering is a security feature that can prevent a transmission delay or blockage if a broadcast storm occurs. You can also set the storm control rate for incoming traffic for individual ports. For more information, see Set up broadcast filtering on page 46.

Set port-based QoS and set the priority level for one or more ports

You can assign a priority to all data passing through a particular port. Data with a higher priority is transmitted faster. If packets arrive at several ports at the same time, the ports

configured as higher priority transmit their packets first. You must determine which ports will carry delay-sensitive data.

To set port-based QoS and set the priority level for one or more ports:

1. Connect your computer to the same network as the switch.

   You can use a WiFi or wired network connection, or connect directly to a switch that is off-network using an Ethernet cable.

2. Launch a web browser.

3. In the address field of your web browser, enter the IP address of the switch.

   If you do not know the IP address of the switch, see Access the switch using a web browser on page 17.

   The login window opens.

4. Enter the switch password.

   The password is the one that you specified the first time that you logged in. The password is case-sensitive.

   The Switch Information page displays.

5. Select **QoS**.

   The Quality of Service page displays.

6. If this is the first time that you are setting up port-based QoS, select the **Port-based** radio button and continue with the next step.

   Otherwise, see Step 9.

   A pop-up window opens, informing you that the current QoS settings will be lost.

7. Click the **OK** button.

   The pop-up window closes.

8. Click the **Apply** button.

Your settings are saved and the Port Priority table displays.

The previous figure is an example. Your switch might provide more or fewer ports. The **802.1p/DSCP-based** radio button is not supported on all models and therefore might not show on the page.

9. To set the port priority for one or more ports, do the following:

   a. Select one or more ports.

   b. In the **Priority** menu, select the priority.

   c. Click the **Apply** button.
      Your settings are saved. The same priority is applied to all ports that you selected.

10. To set a different port priority for one or more other ports, repeat Step 9.

Set 802.1p/DSCP-based QoS for all ports

Note: 802.1p-based QoS is available on all models. DSCP-based QoS is available on models GS105Ev2, GS105PEv2, GS108Ev3, GS108PEv3, GS305E, and GS308E only.

802.1p/DSCP-based priority uses a field in the data packet header that identifies the class of data in the packet (for example, voice or video). When 802.1p/DSCP-based priority is used, the switch reads information in the packet header to determine the priority to assign to the packet. The switch reads both 802.1p tag information and DSCP/ToS tag information. If an ingress packet contains both an 802.1p tag and a DSCP/ToS tag, the switch gives precedence to the 802.1p tag.

All ports on the switch check the packet header and transmit the packet with a priority determined by the packet content.

To set 802.1p/DSCP-based QoS for all ports:

1. Connect your computer to the same network as the switch.

   You can use a WiFi or wired network connection, or connect directly to a switch that is off-network using an Ethernet cable.

2. Launch a web browser.

3. In the address field of your web browser, enter the IP address of the switch.

   If you do not know the IP address of the switch, see <u>Access the switch using a web browser</u> on page 17.

   The login window opens.

4. Enter the switch password.

   The password is the one that you specified the first time that you logged in. The password is case-sensitive.

   The Switch Information page displays.

5. Select **QoS**.

   The Quality of Service page displays.

6. Select the **802.1p/DSCP-based** radio button.

   A pop-up window opens, informing you that the current QoS settings will be lost.

7. Click the **OK** button.

   The pop-up window closes.

8. Click the **Apply** button.

   Your settings are saved.

Set up rate limiting

You can limit the rate at which the switch accepts incoming data and the rate that it retransmits outgoing data. The rate choices vary depending on the switch model.

Rate limiting can be set for a port in addition to other QoS settings. If the port rate limit is set, the switch restricts the acceptance or retransmission of data to the values configured.

To set up rate limiting:

1. Connect your computer to the same network as the switch.

   You can use a WiFi or wired network connection, or connect directly to a switch that is off-network using an Ethernet cable.

2. Launch a web browser.

3. In the address field of your web browser, enter the IP address of the switch.

   If you do not know the IP address of the switch, see Access the switch using a web browser on page 17.

   The login window opens.

4. Enter the switch password.

   The password is the one that you specified the first time that you logged in. The password is case-sensitive.

   The Switch Information page displays.

5. Select **QoS > Rate Limit**.

   The previous figure is an example. Your switch might provide more or fewer ports.

6. Set the ingress (incoming) and egress (outgoing) traffic rates by doing the following:

   a. Select one or more ports.

   b. In the **Ingress Rate** menu, select the maximum rate.
      You can set a rate from 512 Kbit/s to 512 Mbit/s. By default, no limit is set.

   c. In the **Egress Rate** menu, select the maximum rate.
      You can set a rate from 512 Kbit/s to 512 Mbit/s. By default, no limit is set.

   d. Click the **Apply** button.
      Your settings are saved.

7. To set different rates for one or more other ports, repeat Step 6.

Set up broadcast filtering

You can configure the switch to block broadcast storms (massive transmission of broadcast packets forwarded to every port on the same VLAN). If they are not blocked, broadcast storms can delay or halt the transmission of other data. Some switches allow you to select a storm control rate for each port. Others assign a predetermined storm control rate for all ports on the switch.

If broadcast traffic on any port exceeds the threshold that you set, the switch temporarily blocks (discards) the broadcast packets.

To set up broadcast filtering:

1. Connect your computer to the same network as the switch.

   You can use a WiFi or wired network connection, or connect directly to a switch that is off-network using an Ethernet cable.

2. Launch a web browser.

3. In the address field of your web browser, enter the IP address of the switch.

   If you do not know the IP address of the switch, see Access the switch using a web browser on page 17.

   The login window opens.

4. Enter the switch password.

   The password is the one that you specified the first time that you logged in. The password is case-sensitive.

   The Switch Information page displays.

5. Select **QoS > Broadcast Filtering**.

   The Broadcast Filtering page displays.

6. If this is the first time that you are setting up broadcast filtering, select the **Enable** radio button and continue with the next step.

   Otherwise, see Step 8.

7. Click the **Apply** button.

Your settings are saved and the Storm Control Rate table displays.

The previous figure is an example. Your switch might provide more or fewer ports.

8. Set the storm control rate by doing the following:

   a. Select one or more ports.

   b. In the **Storm Control Rate** menu, select the maximum rate.
      You can set a rate from 512 Kbit/s to 512 Mbit/s. By default, no limit is set.

   c. Click the **Apply** button.
      Your settings are saved.

9. To set a different rate for one or more other ports, repeat Step 8.

5

Manage Network Settings

This chapter covers the following topics:

- Specify IP address settings for the switch
- Manage multicast traffic with IGMP snooping
- Set up link aggregation groups

Specify IP address settings for the switch

By default, the switch IP address works as follows:
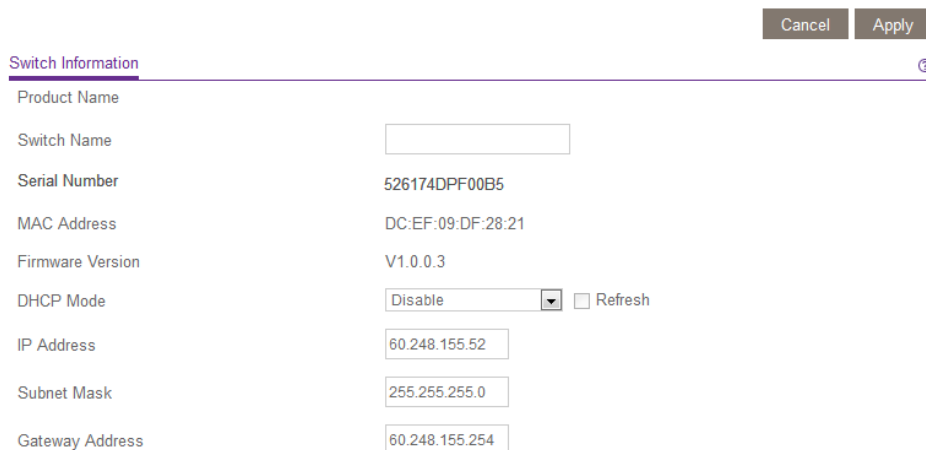
- If you cable the switch to a network with a DHCP server before you power on the switch, the DHCP server assigns an IP address to the switch when the switch is powered on.

- If you power on the switch when it is not connected to a network with a DHCP server, the switch uses its default IP address, which is 192.168.0.239.
  You can disable the DHCP mode in the switch and enter static IP address and subnet mask values for the switch as well as the address of the gateway device used by the switch.

Change the switch IP address

To change IP address settings for the switch:

1. Connect your computer to the same network as the switch.

   You can use a WiFi or wired network connection, or connect directly to a switch that is off-network using an Ethernet cable.

2. Launch a web browser.

3. In the address field of your web browser, enter the IP address of the switch.

   If you do not know the IP address of the switch, see <u>Access the switch using a web browser</u> on page 17.

   The login window opens.

4. Enter the switch password.

   The password is the one that you specified the first time that you logged in. The password is case-sensitive.
   The Switch Information page displays.

5. In the **DHCP Mode** menu, select **Disable**.

	Cancel Apply

Switch Information ⑦

Product Name	
Switch Name	
Serial Number	526174DPF00B5
MAC Address	DC:EF:09:DF:28:21
Firmware Version	V1.0.0.3
DHCP Mode	Disable ▼ ☐ Refresh
IP Address	60.248.155.52
Subnet Mask	255.255.255.0
Gateway Address	60.248.155.254

The **IP Address**, **Subnet Mask**, and **Gateway Address** fields are enabled.

6. Enter the IP address, subnet mask, and gateway address.

7. Click the **Apply** button.
    Your settings are saved.

Manage multicast traffic with IGMP snooping

Internet Group Management Protocol (IGMP) snooping allows a switch to forward multicast traffic intelligently on the switch. Multicast IP traffic is traffic that is destined to a host group. Host groups are identified by class D IP addresses, which range from 224.0.0.0 to 239.255.255.255. Based on the IGMP query and report messages, the switch forwards traffic only to the ports that request the multicast traffic. This feature prevents the switch from broadcasting the traffic to all ports and possibly affecting network performance.

The switch maintains a map that shows which links need which IP multicast streams. The switch forwards multicast traffic only to the links that requested them and cuts multicast traffic from links that do not contain a multicast listener. Essentially, IGMP snooping helps optimize multicast performance at Layer 2 and is especially useful for bandwidth-intensive IP multicast applications such as IPTV.

Customize IGMP snooping

By default, IGMP snooping is enabled. You can customize the settings for your network.

To customize IGMP snooping:

1. Connect your computer to the same network as the switch.

    You can use a WiFi or wired network connection, or connect directly to a switch that is off-network using an Ethernet cable.

2. Launch a web browser.

3. In the address field of your web browser, enter the IP address of the switch.

    If you do not know the IP address of the switch, see Access the switch using a web browser on page 17.

    The login window opens.

4. Enter the switch password.

    The password is the one that you specified the first time that you logged in. The password is case-sensitive.

    The Switch Information page displays.

5. Select **System > Multicast**.

6. Make sure that the IGMP Snooping Status **Enable** radio button is selected.

7. In the **VLAN ID Enabled for IGMP Snooping** field, enter a VLAN ID between 1 and 4094.

    By default, the VLAN ID is 1.

    You can specify a VLAN for IGMP snooping only if you enabled port-based or 802.1Q-based VLANs (see Use VLANS for Traffic Segmentation on page 28).

    IGMP snooping functions only on the VLAN that is specified in the **VLAN ID Enabled for IGMP Snooping** field.

8. (Optional) Select the Validate IGMPv3 IP header **Enable** radio button.

Some network devices might not conform to the IGMPv3 standard. When the Validate IGMPv3 IP header option is enabled, IGMP messages are required to include TTL = 1, ToS Byte = 0xC0 (Internetwork Control), and the router alert IP option (9404) must be set. Otherwise, the packets are ignored.

9. (Optional) Select the Block Unknown MultiCast Address **Enable** radio button.

    When this feature is enabled, multicast packets are forwarded only to the ports that are in the multicast group learned from IGMP snooping. All unknown multicast packets are dropped.

10. (Optional, for some models only) Select an option from the **IGMP Snooping Static Router Port** menu.

    You can select a port to be the dedicated IGMP snooping static router port if no IGMP query exists in the network for the switch to discover the router port dynamically. After a port is selected as the static router port, all IGMP Join and Leave reports are forwarded to the port.

11. Click the **Apply** button.

    Your settings are saved.

Specify a VLAN for IGMP snooping

You can specify a VLAN for IGMP snooping only if you enabled port-based or 802.1Q-based VLANs (see Use VLANS for Traffic Segmentation on page 28).

To specify a VLAN for IGMP snooping:

1. Connect your computer to the same network as the switch.

    You can use a WiFi or wired network connection, or connect directly to a switch that is off-network using an Ethernet cable.

2. Launch a web browser.

3. In the address field of your web browser, enter the IP address of the switch.

    If you do not know the IP address of the switch, see Access the switch using a web browser on page 17.

    The login window opens.

4. Enter the switch password.

    The password is the one that you specified the first time that you logged in. The password is case-sensitive.
    The Switch Information page displays.

5. Select **System > Multicast**.

6. Make sure that the IGMP Snooping Status **Enable** radio button is selected.

7. In the **VLAN ID Enabled for IGMP Snooping** field, enter the ID of the VLAN.

    By default, if you enable IGMP snooping, snooping occurs on VLAN 1. However, you can enable snooping on any VLAN:

    -   For port-based VLANs, you can enter a VLAN ID from 1 to the maximum number of ports that the switch supports.

    -   For 802.1Q-based VLANs, you can enter a VLAN ID from 1 to 4094.

8. Click the **Apply** button.
    Your settings are saved.

Set up link aggregation groups

Note: Static link aggregation (port trunking) is supported on models GS116E, JGS516PE, JGS524E, and JGS524PE.

Link aggregation groups (LAGs) allow you to combine multiple Ethernet links into a single logical link. Network devices treat the aggregation as if it were a single link, which increases fault tolerance and load sharing.

The number of LAGs that the switch supports depends on the model.

Configure LAG membership before you enable the LAG.

Note: The switch does not support IEEE 802.3ad Link Aggregation or Link Aggregation Control Protocol (LACP) groups but supports manual static LAGs only.

You must set up LAG membership before you can enable LAGs.

To specify LAG membership and enable a LAG:

1. Connect your computer to the same network as the switch.

   You can use a WiFi or wired network connection, or connect directly to a switch that is off-network using an Ethernet cable.

2. Launch a web browser.

3. In the address field of your web browser, enter the IP address of the switch.

   If you do not know the IP address of the switch, see <u>Access the switch using a web browser</u> on page 17.

   The login window opens.

4. Enter the switch password.

   The password is the one that you specified the first time that you logged in. The password is case-sensitive.

   The Switch Information page displays.

5. Select **System > LAG > LAG Membership**.

   The previous figure is an example. Your switch might provide more or fewer ports.

6. In the **LAG ID** menu, select the LAG ID.

   The number of LAGs that the switch supports depends on the model.

7. Select the ports for the LAG by selecting the check boxes that are associated with the port numbers.

   A LAG consists of at least two ports.

8. Click the **Apply** button.

   Your settings are saved.

9. Select **System > LAG > LAG Configuration**.

10. Select the ID of the LAG for which you just set up the port membership.

11. In the **Admin Mode** menu, select **Enable**.

12. Click the **Apply** button.

   Your settings are saved.

6

Manage and Monitor the Switch

This chapter covers the following topics:

Manage flow control

Note: Flow control is available on models GS105Ev2, GS105PE, GS108Ev3, GS108PEv3, GS305E, and GS308E.

Flow control works by pausing a port if the port becomes oversubscribed. It drops all traffic for small intervals of time during the congested condition. By default, flow control is disabled. (For some network situations, flow control might not work well.) You can enable or disable IEEE 802.3x flow control.

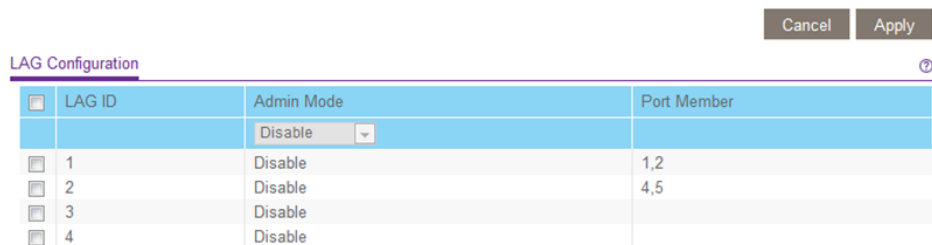**To manage flow control:**

1. Connect your computer to the same network as the switch.

   You can use a WiFi or wired network connection, or connect directly to a switch that is off-network using an Ethernet cable.

2. Launch a web browser.

3. In the address field of your web browser, enter the IP address of the switch.

   If you do not know the IP address of the switch, see <u>Access the switch using a web browser</u> on page 17.

   The login window opens.

4. Enter the switch password.

   The password is the one that you specified the first time that you logged in. The password is case-sensitive.

   The Switch Information page displays.

5. Select **System > Management > Port Status**.

	Port	Port Description	Port Status	Speed	Linked Speed	Flow Control
☐						
☐	1		Up	Auto	1000M	Disable
☐	2		Down	Auto	No Speed	Disable
☐	3		Down	Auto	No Speed	Disable
☐	4		Down	Auto	No Speed	Disable
☐	5		Down	Auto	No Speed	Disable
☐	6		Down	Auto	No Speed	Disable
☐	7		Down	Auto	No Speed	Disable
☐	8		Down	Auto	No Speed	Disable
☐	9		Down	Auto	No Speed	Disable
☐	10		Down	Auto	No Speed	Disable
☐	11		Down	Auto	No Speed	Disable

   The previous figure is an example. Your switch might provide more or fewer ports.

6. Select one or more ports.

7. In the **Flow Control** menu, select **Enable** or **Disable**.

8. Click the **Apply** button.
   Your settings are saved.

Manage the port speed and the port status

By default, the port speed on all ports is set automatically after the switch determines the speed using autonegotiation with the link partner. You can select a specific port speed setting for each port, or disable a port by shutting it down manually.

To manage the port speed and the port status:

1. Connect your computer to the same network as the switch.
   You can use a WiFi or wired network connection, or connect directly to a switch that is off-network using an Ethernet cable.

2. Launch a web browser.

3. In the address field of your web browser, enter the IP address of the switch.
   If you do not know the IP address of the switch, see <u>Access the switch using a web browser</u> on page 17.

   The login window opens.

4. Enter the switch password.
   The password is the one that you specified the first time that you logged in. The password is case-sensitive.

   The Switch Information page displays.

5. Select **System > Management > Port Status**.

	Port	Port Description	Port Status	Speed	Linked Speed	Flow Control
				⌄		⌄
	1		Up	Auto	1000M	Disable
	2		Down	Auto	No Speed	Disable
	3		Down	Auto	No Speed	Disable
	4		Down	Auto	No Speed	Disable
	5		Down	Auto	No Speed	Disable
	6		Down	Auto	No Speed	Disable
	7		Down	Auto	No Speed	Disable
	8		Down	Auto	No Speed	Disable
	9		Down	Auto	No Speed	Disable
	10		Down	Auto	No Speed	Disable
	11		Down	Auto	No Speed	Disable

Port Status

   The previous figure is an example. Your switch might provide more or fewer ports.

6. Select one or more ports.

7. In the **Speed** menu, select one of the following options:

   - **Auto**. The port speed is set automatically after the switch determines the speed using autonegotiation with the link partner. This is the default setting.

   - **Disable**. The port is shut down.

   - **10M Half**. The port is forced to function at 10 Mbps with half duplex.

   - **10M Full**. The port is forced to function at 10 Mbps with full duplex.

   - **100M Half**. The port is forced to function at 100 Mbps with half duplex.

   - **100M Full**. The port is forced to function at 100 Mbps with full duplex.

8. If you selected a single port in Step 6, to add a port description, enter a text in the **Port Description** field in the table heading.

   If you selected more than one port in Step 6, you cannot add a port description.

9. To configure more ports, repeat this procedure from Step 6 on.

10. Click the **Apply** button.

   Your settings are saved.

Enable loop detection

If loop detection is enabled and the switch detects a loop, the LED or both LEDs of a port blink at a constant speed.

To enable loop detection:

1. Connect your computer to the same network as the switch.

   You can use a WiFi or wired network connection, or connect directly to a switch that is off-network using an Ethernet cable.

2. Launch a web browser.

3. In the address field of your web browser, enter the IP address of the switch.

   If you do not know the IP address of the switch, see Access the switch using a web browser on page 17.

   The login window opens.

4. Enter the switch password.

   The password is the one that you specified the first time that you logged in. The password is case-sensitive.

The Switch Information page displays.

5. Select **System > Management > Loop Detection**.

The Loop Detection page displays.

6. Select the **Enable** radio button.

7. Click the **Apply** button.

Your settings are saved.

Manage power saving options

Note: Power saving options are available on models GS105Ev2, GS105PE, GS116Ev2, JGS516PE, JGS524Ev2, and JGS524PE.

Depending on the power saving options that your switch model provides, you can manage the IEEE 802.3az Energy Efficient Ethernet (EEE) function, cable length power saving, or link-down power saving, or a combination of these features:

- **Short Cable Power Saving**. Dynamically detects and adjusts power that is required for the detected cable length.

- **Link-Down Power Saving**. Reduces the power consumption considerably when the network cable is disconnected. When the network cable is reconnected, the switch detects an incoming signal and restores normal power.

- **EEE**. Combines the Energy Efficient Ethernet (EEE) 802.3 MAC sublayer with the 100BASE-TX and 1000BASE-T physical layers to support operation in Low Power Idle (LPI) mode. When LPI mode is enabled, systems on both sides of the link can disable portions of their functionality and save power during periods of low link utilization.

To manage the power saving options:

1. Connect your computer to the same network as the switch.

You can use a WiFi or wired network connection, or connect directly to a switch that is off-network using an Ethernet cable.

2. Launch a web browser.

3. In the address field of your web browser, enter the IP address of the switch.

If you do not know the IP address of the switch, see <u>Access the switch using a web browser</u> on page 17.

The login window opens.

4. Enter the switch password.

    The password is the one that you specified the first time that you logged in. The password is case-sensitive.

    The Switch Information page displays.

5. Select **System > Management > Power Saving Mode**.

6. Select the **Enable** button to enable the power saving mode.

    By default, the **Disable** radio button is selected.

7. Click the **Apply** button.

    Your settings are saved.

Download and update the firmware

You can manually check for the latest firmware version for your switch by visiting netgear.com/support/download/.

To download and update the firmware using the device UI:

1. Visit netgear.com/support/download/.

2. In the **Enter a Product Name/Model Number** field, start typing the model number, and select the model from the menu that displays after you start typing.

    The available firmware versions displays.

3. Select and download the firmware version and release notes to your computer.

4. Read the release notes to find out if you must reconfigure the switch after upgrading.

5. Unzip the downloaded file to extract the firmware image.

6. Connect your computer to the same network as the switch.

    You can use a WiFi or wired network connection, or connect directly to a switch that is off-network using an Ethernet cable.

7. Launch a web browser.

8. In the address field of your web browser, enter the IP address of the switch.

If you do not know the IP address of the switch, see <u>Access the switch using a web browser</u> on page 17.

The login window opens.

9. Enter the switch password.

    The password is the one that you specified the first time that you logged in. The password is case-sensitive.

    The Switch Information page displays.

10. Select **System > Maintenance > Firmware Update**.

    The Firmware Update page displays.

    The firmware update method depends on the current firmware and boot loader versions on your switch.

11. If the page displays the **Enter Loader Mode** button, click the **Enter Loader Mode** button.

    The switch reboots and enters into the loader mode. The Firmware Upgrade page that displays varies, depending on the firmware boot loader version that is already on your switch.

    Follow either <u>Step 12</u> or <u>Step 13</u>, depending on which prompts you are presented with.

12. If you are prompted to update the firmware from a file, click the **Browse** button and locate and select the new firmware image file.

13. If you are prompted to provide both the TFTP server IP address and the image file name, do the following:

    a. Complete the **TFTP Server IP** address field.

        Note: This method requires that TFTP server software is installed on your computer to use the assigned TFTP server address from the TFTP server software application.

    b. Complete the **Image File Name** field.

    c. Make sure that the TFTP server launches the TFTP server application.

14. Click the **Apply** button.

    WARNING: To avoid the risk of corrupting the firmware, do not interrupt the update. For example, do not turn off the switch or disconnect it.

When the update is complete, your switch restarts. The update process typically takes about three minutes.

Reboot the switch

You can reboot the switch remotely.

To reboot the switch:

1. Connect your computer to the same network as the switch.

   You can use a WiFi or wired network connection, or connect directly to a switch that is off-network using an Ethernet cable.

2. Launch a web browser.

3. In the address field of your web browser, enter the IP address of the switch.

   If you do not know the IP address of the switch, see Access the switch using a web browser on page 17.

   The login window opens.

4. Enter the switch password.

   The password is the one that you specified the first time that you logged in. The password is case-sensitive.

   The Switch Information page displays.

5. Select **System > Maintenance > Device Reboot**.

   The Device Reboot page displays.

6. Select the check box.

7. Click the **Apply** button.

   The switch reboots.

Save the switch configuration

You can save the switch configuration as a file. We recommend that you save the configuration. Then you can quickly restore the switch configuration if you change the settings and then decide to return the switch to its previous settings.

To save the switch configuration:

1. Connect your computer to the same network as the switch.

   You can use a WiFi or wired network connection, or connect directly to a switch that is off-network using an Ethernet cable.

2. Launch a web browser.

3. In the address field of your web browser, enter the IP address of the switch.

   If you do not know the IP address of the switch, see Access the switch using a web browser on page 17.

   The login window opens.

4. Enter the switch password.

   The password is the one that you specified the first time that you logged in. The password is case-sensitive.

   The Switch Information page displays.

5. Select **System > Maintenance > Save Configuration**.

   The Save Configuration page displays.

6. Click the **Save** button.

   A pop-up window opens. Depending on the settings of your browser, you can select a location to save the switch configuration file (a `.cfg` file).

7. Follow the directions of your browser to save the switch configuration.

Restore a saved switch configuration

You can restore a switch configuration that you saved.

To restore the switch configuration that you saved:

1. Connect your computer to the same network as the switch.

   You can use a WiFi or wired network connection, or connect directly to a switch that is off-network using an Ethernet cable.

2. Launch a web browser.

3. In the address field of your web browser, enter the IP address of the switch.

   If you do not know the IP address of the switch, see Access the switch using a web browser on page 17.

   The login window opens.

4. Enter the switch password.

    The password is the one that you specified the first time that you logged in. The password is case-sensitive.

    The Switch Information page displays.

5. Select **System > Maintenance > Restore Configuration**.

    The Restore Configuration page displays.

6. Click the **Browse** button and locate and select the saved configuration file (a `.cfg` file).

7. Click the **Apply** button.

    The saved configuration is restored to the switch.

Restore factory default settings

You can return the switch to its factory settings.

CAUTION: This process erases all settings that you configured on the switch.

To restore factory settings:

1. Connect your computer to the same network as the switch.

    You can use a WiFi or wired network connection, or connect directly to a switch that is off-network using an Ethernet cable.

2. Launch a web browser.

3. In the address field of your web browser, enter the IP address of the switch.

    If you do not know the IP address of the switch, see <u>Access the switch using a web browser</u> on page 17.

    The login window opens.

4. Enter the switch password.

    The password is the one that you specified the first time that you logged in. The password is case-sensitive.

    The Switch Information page displays.

5. Select **System > Maintenance > Factory Default**.

    The Factory Default page displays.

6. Select the check box.

7. Click the **Apply** button.

    The switch returns to its factory settings. The switch reboots to load the restored configuration.

Manage access control

Access control allows you to control which devices can access the switch over a web browser for management purposes. By default, access control is disabled. By adding one or more devices to the Access Control list, access control is enabled, and only devices in the list are allowed to access the switch over a web browser.

Note: Models GS108Ev3, GS108PEv3, and GS308E do not support access control.

For more information, see the following sections:

Add devices to the Access Control list

Be sure to use a valid subnet mask when you add a device or a range of devices to the Access Control list.

CAUTION: Add the IP address and subnet mask for the device from which you are accessing the switch to the Access Control list before you add any other devices to the list. Otherwise, you are locked out from the switch's device UI.

To add devices to the Access Control list:

1. Connect your computer to the same network as the switch.

    You can use a WiFi or wired network connection, or connect directly to a switch that is off-network using an Ethernet cable.

2. Launch a web browser.

3. In the address field of your web browser, enter the IP address of the switch.

    If you do not know the IP address of the switch, see Access the switch using a web browser on page 17.

    The login window opens.

4. Enter the switch password.

The password is the one that you specified the first time that you logged in. The password is case-sensitive.

The Switch Information page displays.

5. Select **System > Maintenance > Access Control**.

6. For a device or range of devices that must be able to access the switch, configure the following settings:

    *   **Source IP Address**. Enter the IP address of the device or range of devices that must be allowed to access the switch over a web browser.

    *   **Mask**. Enter the subnet mask that is associated with the IP address.

7. Click the **Add** button.

    The device or range of devices is added to the list and your settings are saved. Access control is now enabled.

8. Repeat Step 6 and Step 7 for each device or range of devices that you want to add to the Access Control table.

Remove devices from the Access Control list

You can remove a device from the Access Control list. If you remove all devices from the list, access control is disabled.

To remove devices from the Access Control list:

1. Connect your computer to the same network as the switch.

    You can use a WiFi or wired network connection, or connect directly to a switch that is off-network using an Ethernet cable.

2. Launch a web browser.

3. In the address field of your web browser, enter the IP address of the switch.

    If you do not know the IP address of the switch, see Access the switch using a web browser on page 17.

    The login window opens.

4. Enter the switch password.

The password is the one that you specified the first time that you logged in. The password is case-sensitive.

The Switch Information page displays.

5. Select **System > Maintenance > Access Control**.

6. Select one or more devices.

To select all devices in the list, select the check box in the table heading.

7. Click the **Delete** button.

The devices are removed from the list and your settings are saved. If you removed all devices from the list, access control is disabled.

Enable port mirroring

Port mirroring lets you mirror the incoming (ingress) and outgoing (egress) traffic of one or more ports (the source ports) to a single predefined destination port.

To enable port mirroring:

1. Connect your computer to the same network as the switch.

You can use a WiFi or wired network connection, or connect directly to a switch that is off-network using an Ethernet cable.

2. Launch a web browser.

3. In the address field of your web browser, enter the IP address of the switch.

If you do not know the IP address of the switch, see <u>Access the switch using a web browser</u> on page 17.

The login window opens.

4. Enter the switch password.

The password is the one that you specified the first time that you logged in. The password is case-sensitive.

The Switch Information page displays.

5. Select **System > Monitoring > Mirroring**.
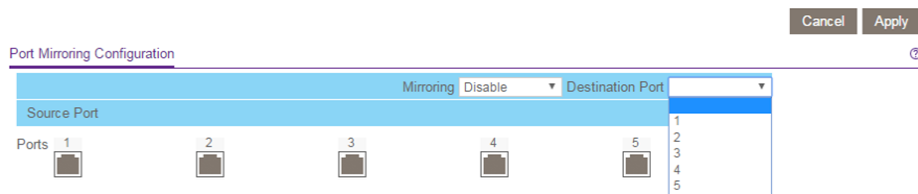
The previous figure is an example. Your switch might provide more or fewer ports.

6. In the **Destination Port** menu, select the destination port.

    You can select a single destination port only. You cannot select a destination port that is a member of a LAG.

7. In the Source Port section, select one or more source ports by selecting the check boxes that are associated with the port numbers.

    You can select more than one source port. You cannot select a source port that is a member of a LAG.

8. In the **Mirroring** menu, select **Enable**.

    By default, mirroring is disabled.

9. Click the **Apply** button.

    Your settings are saved.

View switch information or change the switch device name

You can view the switch product name (model), serial number, MAC address, firmware version, DHCP mode, and other network information.

You can also change the switch device name.

To view information about the switch or change the switch device name:

1. Connect your computer to the same network as the switch.

    You can use a WiFi or wired network connection, or connect directly to a switch that is off-network using an Ethernet cable.

2. Launch a web browser.

3. In the address field of your web browser, enter the IP address of the switch.

If you do not know the IP address of the switch, see <u>Access the switch using a web browser</u> on page 17.

The login window opens.

4. Enter the switch password.

The default password is **password**. The password is case-sensitive.

To navigate to this page, select **System > Management > Switch Information**.

5. To change the switch device name, do the following:

a. In the **Switch Name** field, enter a name of up to 20 characters.

b. Click the **Apply** button.
Your settings are saved.

Change the switch password

The default password to access the switch is **password**. The first time that you log in to the switch, you must change the default password.

You can change the password again. The ideal password contains no dictionary words from any language and contains uppercase and lowercase letters, numbers, and symbols. It can be up to 20 characters.

To change the password:

1. Connect your computer to the same network as the switch.

You can use a WiFi or wired network connection, or connect directly to a switch that is off-network using an Ethernet cable.

2. Launch a web browser.

3. In the address field of your web browser, enter the IP address of the switch.

   If you do not know the IP address of the switch, see <u>Access the switch using a web browser</u> on page 17.

   The login window opens.

4. Enter the switch password.

   The password is the one that you specified the first time that you logged in. The password is case-sensitive.

   The Switch Information page displays.

5. Select **Maintenance > Change Password**.

   The Change Password page displays.

6. In the **Old Password** field, type the current password for the switch.

7. Type the new password in the **New Password** field and in the **Re-type New Password** field.

8. Click the **Apply** button.

   Your settings are saved. Keep the new password in a secure location so that you can access the switch in the future.

View or clear the port statistics

For each switch port, you can view the bytes received, bytes sent, and cyclic redundancy check (CRC) error packets.

To view or clear the port statistics:

1. Connect your computer to the same network as the switch.

   You can use a WiFi or wired network connection, or connect directly to a switch that is off-network using an Ethernet cable.

2. Launch a web browser.

3. In the address field of your web browser, enter the IP address of the switch.
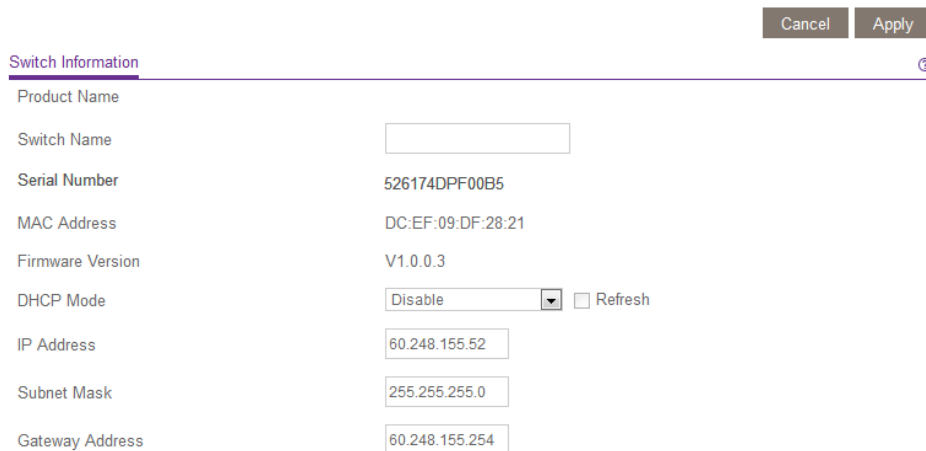
   If you do not know the IP address of the switch, see <u>Access the switch using a web browser</u> on page 17.

   The login window opens.

4. Enter the switch password.

   The password is the one that you specified the first time that you logged in. The password is case-sensitive.

The Switch Information page displays.

5. Select **System > Monitoring > Port Statistics**.

Port	Bytes Received	Bytes Sent	CRC Error Packets
1	74568597	4695719	0
2	0	0	0
3	0	0	0
4	0	0	0
5	0	0	0
6	0	0	0
7	0	0	0
8	0	0	0

The previous figure is an example. Your switch might provide more or fewer ports.

6. To clear the port statistics, click the **Clear Counters** button.
   All statistics counters change to 0.

PoE considerations for switches that support PoE

A switch that supports Power over Ethernet (PoE) prioritizes the PoE power that it supplies in ascending port order (that is, from the lowest-numbered port to the highest-numbered port), up to its total power budget. If the power requirements for the attached powered devices (PDs) exceed the total power budget of the switch, the PD on the highest-numbered port is disabled to make sure that the PDs that are connected to the higher-priority, lower numbered ports are supported first.

Just because a PD is listed as an 802.3at PoE powered device does not necessarily mean that it requires the maximum power limit of the specification. Many PDs require less power, allowing all PoE ports to be active simultaneously.

The following table describes the PoE classes and the PoE power that a switch allocates.

Table 7. PoE classes and PoE power allocations

Device Class	Standard	Class Description	Minimum Power Allocated to the Powered Device	Range of Power Delivered to the Powered Device
0	PoE and PoE+	Default power (full)	0.44W	0.44W–12.95W
1	PoE and PoE+	Very low power	4.0W	0.44W–3.84W

Table 7. PoE classes and PoE power allocations (Continued)

Device Class	Standard	Class Description	Minimum Power Allocated to the Powered Device	Range of Power Delivered to the Powered Device
2	PoE and PoE+	Low power	7.0W	3.84W–6.49W
3	PoE and PoE+	Mid power	15.4W	6.49W–12.95W
4	PoE+ only	High power	30.0W	12.95W–25.5W

7

Diagnostics and Troubleshooting

This chapter covers the following topics:

- Test cable connections
- Resolve a subnet conflict to access the switch
- PoE troubleshooting suggestions

Test cable connections

You can use the cable diagnostic feature to easily find out the health status of network cables. If any problems exist, this feature helps quickly locate the point where the cabling fails, allowing connectivity issues to be fixed much faster, potentially saving technicians hours of troubleshooting.

If an error is detected, the distance at which the fault is detected is stated in meters. (This is the distance from the port.)

To test cable connections:

1. Connect your computer to the same network as the switch.

    You can use a WiFi or wired network connection, or connect directly to a switch that is off-network using an Ethernet cable.

2. Launch a web browser.

3. In the address field of your web browser, enter the IP address of the switch.

    If you do not know the IP address of the switch, see Access the switch using a web browser on page 17.

    The login window opens.

4. Enter the switch password.

    The password is the one that you specified the first time that you logged in. The password is case-sensitive.

    The Switch Information page displays.

5. Select **System > Monitoring > Cable Tester**.
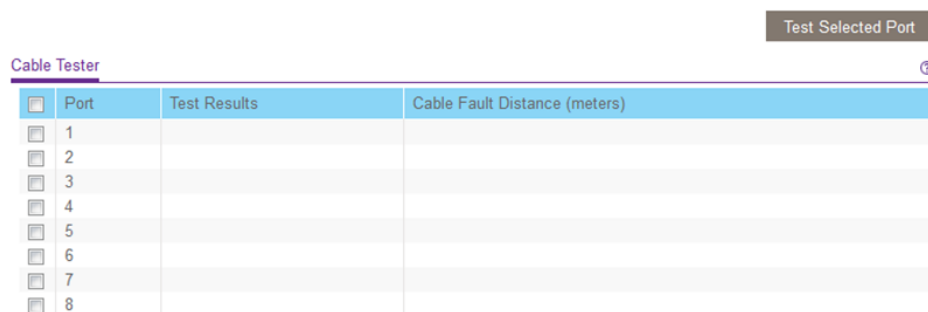
	Port	Test Results	Cable Fault Distance (meters)
☐	1		
☐	2		
☐	3		
☐	4		
☐	5		
☐	6		
☐	7		
☐	8		

    Test Selected Port

    Cable Tester

    The previous figure is an example. Your switch might provide more or fewer ports.

6. Select one or more check boxes.

7. Depending on the model, click the **Test Selected Port** or **TEST** button.

The switch tests the cable connection for the selected ports and displays the results. This process might take up to a few minutes.

Resolve a subnet conflict to access the switch

If you power on the switch before you connect it to a network that includes a DHCP server, the switch uses its own default IP address of 192.168.0.239. This subnet might be different from the subnet used in your network. You might see the following message if you try to access the switch:

The switch and manager IP address are not in the same subnet.

To resolve this subnet conflict:

1. Disconnect the Ethernet cable between the switch and your network.

2. Shut down power to the switch.

3. Reconnect the Ethernet cable between the switch and your network.

4. Reapply power to the switch.

   The switch powers on. The network DHCP server discovers the switch and assigns it an IP address that is in the correct subnet for the network.

PoE troubleshooting suggestions

Here are some tips for correcting Power over Ethernet (PoE) problems that might occur on switches that support PoE:

- Make sure that the PoE Max LED is off. If the PoE Max LED is solid amber, disconnect one or more PoE devices to prevent PoE oversubscription.

- Make sure that the Ethernet cables are plugged in correctly. For each powered device (PD) that is connected to the switch, the associated PoE port LED on the switch lights solid green. If the associated PoE port LED lights solid amber, a PoE fault occurred and PoE halted because of one of the conditions listed in the following table.

Table 8. PoE fault conditions and possible solutions

PoE Fault Condition	Possible Solution
A PoE-related short circuit occurred on the port.	The problem is most likely with the attached PD. Check the condition of the PD or restart the PD by disconnecting and reconnecting the PD.
The PoE power demand of the PD exceeded the maximum level that the switch permits. The maximum level is 15.4W for a PoE connection or 30W for a PoE+ connection.	
The PoE current on the port exceeded the classification limit of the PD.	
The PoE voltage of the port is outside the range that the switch permits.	Restart the switch to see if the condition resolves itself.

A

Factory Default Settings and Technical Specifications

This appendix contains the following sections:

- Factory default settings
- Technical specifications

Factory default settings

You can return the switch to its factory settings. Use the end of a paper clip or some other similar object to press and hold the **Factory Defaults** button on the front panel of the switch for at least two seconds. The switch resets and returns to the factory settings that are shown in the following table.

Table 9. Factory default settings

Feature	Setting
Switch password	password
IP address	192.168.0.239 (if the switch is not connected to a network with a DHCP server)
Subnet mask	255.255.255.0
DHCP mode	Enabled
IGMP snooping	Enabled
LAGs	None configured
VLANs	Disabled. If enabled, by default, all ports are members of VLAN 1.
802.1p/DSCP-based QoS	Enabled
Port-based QoS	Disabled
Rate limiting	Disabled
Broadcast filtering	Disabled
Loop detection	Disabled
Port speed	Autonegotiation
Flow control	Disabled
Port mirroring	Disabled

Technical specifications

This section describes the technical specifications for each switch model.

Model GS105Ev2 technical specifications

The following table shows the technical specifications for model GS105Ev2.

Table 10. Model GS105Ev2 technical specifications

Feature	Description
Network interface	RJ-45 connector for 10BASE-T, 100BASE-TX, or 1000BASE-T
Network cable	Category 5e (Cat 5e) or higher-rated Ethernet cable
Ethernet ports	5
Power input	12V, 1.0A DC input
Power consumption	2.6W maximum
Dimensions (W x D x H)	3.7 in. x 3.9 in. x 1.06 in. (94 mm x 100 mm x 27 mm)
Weight	0.56 lb (0.252 kg)
Operating temperature	32° to 122°F (0° to 50°C)
Operating humidity	10–90% maximum relative humidity, noncondensing
Electromagnetic compliance	KC Class B, FCC part 15 Class B, C-Tick Class B, CE Class B, VCCI Class B, CCC, CAN ICES-3 (B)/NMB-3(B), BSMI
Safety agency approvals	CB, CCC, BSMI

Model GS105PE technical specifications

The following table shows the technical specifications for model GS105PE.

Table 11. Model GS105PE technical specifications

Feature	Description
Network interface	RJ-45 connector for 10BASE-T, 100BASE-TX, or 1000BASE-T
Network cable	Category 5e (Cat 5e) or higher-rated Ethernet cable
Ethernet ports	5

Table 11. Model GS105PE technical specifications (Continued)

Feature	Description
Power input	37V–57V DC input, 600mA maximum @ 42.5V
Power consumption	21.95W maximum
Dimensions (W x D x H)	6.22 in. x 3.93 in. x 1.06 in. (158 mm x 100 mm x 27 mm)
Weight	1.04 lb (0.47 kg)
Operating temperature	32° to 122°F (0° to 50°C)
Operating humidity	10–90% maximum relative humidity, noncondensing
Electromagnetic compliance	CE Class B, FCC part 15 Class B, VCCI Class B, C-Tick Class B, CAN ICES-3 (B)/NMB-3(B)
Safety agency approvals	CE LVD

Model GS108Ev3 technical specifications

The following table shows the technical specifications for model GS108Ev3.

Table 12. Model GS108Ev3 technical specifications

Feature	Description
Network interface	RJ-45 connector for 10BASE-T, 100BASE-TX, or 1000BASE-T
Network cable	Category 5e (Cat 5e) or higher-rated Ethernet cable
Ethernet ports	8
Power input	12V, 0.5A DC input
Power consumption	4.45W maximum
Dimensions (W x D x H)	6.2 in. x 4 in. x 1.14 in. (158 mm x 101 mm x 29 mm)
Weight	1.12 lb (0.508 kg)
Operating temperature	32° to 104°F (0° to 40°C)
Operating humidity	10–90% maximum relative humidity, noncondensing

Table 12. Model GS108Ev3 technical specifications (Continued)

Feature	Description
Electromagnetic compliance	CE Class B, FCC Class B, VCCI Class B, RCM Class B, KCC, CCC, BSMI
Safety agency approvals	CB, CCC, BSMI

Model GS108PEv3 technical specifications

The following table shows the technical specifications for model GS108PEv3.

Table 13. Model GS108PEv3 technical specifications

Feature	Description
Network interface	RJ-45 connector for 10BASE-T, 100BASE-TX, or 1000BASE-T
Network cable	Category 5e (Cat 5e) or higher-rated Ethernet cable
Ethernet ports	8, of which ports 1–4 are PoE ports
Power input	48V, 1.25A DC input
Power budget	53W maximum for all PoE ports (1–4) 15.4W maximum for each individual PoE port
Power consumption	60W maximum
Dimensions (W x D x H)	6.2 in. x 4 in. x 1.14 in. (158 mm x 101 mm x 29 mm)
Weight	1.19 lb (0.538 kg)
Operating temperature	32° to 104°F (0° to 40°C)
Operating humidity	10–90% maximum relative humidity, noncondensing
Electromagnetic compliance	CE Class B, FCC Class B, VCCI Class B, RCM Class B, KCC
Safety agency approvals	CB

Model GS116Ev2 technical specifications

The following table shows the technical specifications for model GS116Ev2.

Table 14. Model GS116Ev2 technical specifications

Feature	Description
Network interface	RJ-45 connector for 10BASE-T, 100BASE-TX, or 1000BASE-T
Network cable	Category 5e (Cat 5e) or higher-rated Ethernet cable
Ethernet ports	16
Power input	12V, 1.0A DC input
Power consumption	10W maximum
Dimensions (W x D x H)	11.30 in. x 3.98 in. x 1.02 in. (286 mm x 101 mm x 26 mm)
Weight	1.86 lb (0.84 kg)
Operating temperature	32° to 104°F (0° to 40°C)
Operating humidity	10–90% maximum relative humidity, noncondensing
Electromagnetic compliance	CE Class B, FCC Class B, VCCI Class B, RCM Class B, KCC, CCC
Safety agency approvals	CB, CCC

Model GS305E technical specifications

The following table shows the technical specifications for model GS305E.

Table 15. Model GS305E technical specifications

Feature	Description
Network interface	RJ-45 connector for 10BASE-T, 100BASE-TX, or 1000BASE-T
Network cable	Category 5e (Cat 5e) or higher-rated Ethernet cable
Ethernet ports	5
Power input	12V, 1.0A DC input
Power consumption	2.6W maximum
Dimensions (W x D x H)	3.7 in. x 3.9 in. x 1.06 in. (94 mm x 100 mm x 27 mm)

Table 15. Model GS305E technical specifications (Continued)

Feature	Description
Weight	0.56 lb (0.255 kg)
Operating temperature	32° to 122°F (0° to 50°C)
Operating humidity	10–90% maximum relative humidity, noncondensing
Electromagnetic compliance	KC Class B, FCC part 15 Class B, C-Tick Class B, CE Class B, VCCI Class B, CCC, CAN ICES-3 (B)/NMB-3(B), BSMI
Safety agency approvals	CB, CCC, BSMI

Model GS305EP and GS308EP technical specifications

The following table shows the technical specifications for models GS305EP and GS308EP.

Table 16. Models GS305EP and GS308EP technical specifications

Feature	Description
Network interface	RJ-45 connector for 10BASE-T, 100BASE-TX, or 1000BASE-T
Network cable	Category 5e (Cat 5e) or higher-rated Ethernet cable
Ethernet ports	5 for GS305EP, 8 for GS308EP
Power input	54V, 1.25A DC input
Power consumption	GS305EP: 4.9W (no PoE), 74.7W (with PoE max) GS308EP: 6.0W (no PoE), 74.4W (with PoE max)
Dimensions (W x D x H)	6.2 x 4.0 x 1.1 in (158 x 101 x 27 mm)
Weight	GS305EP: 0.86 lb (0.39 kg) GS308EP: 1.08 lb (0.49 kg)
Operating temperature	32° to 104°F (0° to 40°C)
Operating humidity	10–90% maximum relative humidity, noncondensing

Table 16. Models GS305EP and GS308EP technical specifications (Continued)

Feature	Description
Electromagnetic compliance	KC Class B, FCC part 15 Class B, RCM Class B, CE Class B, VCCI Class B, BSMI, CAN ICES-3 (B)/NMB-3(B)
Safety agency approvals	CB, CE LVD, CSA, BSMI

Model GS305EPP and GS308EPP technical specifications

The following table shows the technical specifications for model GS305EPP and GS308EPP.

Table 17. Models GS305EPP and GS308EPP technical specifications

Feature	Description
Network interface	RJ-45 connector for 10BASE-T, 100BASE-TX, or 1000BASE-T
Network cable	Category 5e (Cat 5e) or higher-rated Ethernet cable
Ethernet ports	5 for GS305EPP and 8 for GS308EPP
Power input	54V, 2.4A DC input
Power consumption	GS305EPP: 4.5W (no PoE), 137.8W (with PoE max) GS308EPP: 5.9W (no PoE), 141.4W (with PoE max)
Dimensions (W x D x H)	6.2 x 4.0 x 1.1 in (158 x 101 x 27 mm)
Weight	GS305EPP: 0.88 lb (0.40 kg) GS308EPP: 1.08 lb (0.49 kg)
Operating temperature	32° to 104°F (0° to 40°C)
Operating humidity	10–90% maximum relative humidity, noncondensing
Electromagnetic compliance	KC Class B, FCC part 15 Class B, RCM Class B, CE Class B, VCCI Class B, BSMI, CAN ICES-3 (B)/NMB-3(B)
Safety agency approvals	CB, CE LVD, CSA, BSMI

Model GS308E technical specifications

The following table shows the technical specifications for model GS308E.

Table 18. Model GS308E technical specifications

Feature	Description
Network interface	RJ-45 connector for 10BASE-T, 100BASE-TX, or 1000BASE-T
Network cable	Category 5e (Cat 5e) or higher-rated Ethernet cable
Ethernet ports	8
Power input	12V, 0.5A DC input
Power consumption	4.45W maximum
Dimensions (W x D x H)	6.2 in. x 4 in. x 1.14 in. (158 mm x 101 mm x 29 mm)
Weight	1.07 lb (0.484 kg)
Operating temperature	32° to 122°F (0° to 50°C)
Operating humidity	10–90% maximum relative humidity, noncondensing
Electromagnetic compliance	CE Class B, FCC Class B, VCCI Class B, RCM Class B, KCC, CCC, BSMI
Safety agency approvals	UL/cUL, CB, CCC, BSMI

Models JGS516PE and JGS524PE technical specifications

The following table shows the technical specifications for models JGS516PE and JGS524PE.

Table 19. Models JGS516PE and JGS524PE technical specifications

Feature	Description
Network interface	RJ-45 connector for 10BASE-T, 100BASE-TX, or 1000BASE-T
Network cable	Category 5e (Cat 5e) or higher-rated Ethernet cable
Ethernet ports	JGS516PE: 16, of which ports 1–8 are PoE ports JGS524PE: 24, of which ports 1–12 are PoE ports
Power input	JGS516PE: 100–240 VAC, 50–60Hz, 1.5A maximum JGS524PE: 100–240 VAC, 50–60Hz, 2.5A maximum
Power budget	JGS516PE: 15.4W per port for ports 1–8. The maximum power budget for model JGS516PE is 85W. JGS524PE: 15.4W per port for ports 1–12. The maximum power budget for model JGS524PE is 100W.

Table 19. Models JGS516PE and JGS524PE technical specifications (Continued)

Feature	Description
Power consumption	JGS516PE: 110W maximum with PoE JGS524PE: 123W maximum with PoE
Dimensions (W x D x H)	12.91 in. x 6.65 in. x 1.7 in. (328 mm x 169 mm x 43 mm)
Weight	JGS516PE: 3.58 lb (1.621 kg) JGS524PE: 4.04 lb (1.828 kg)
Operating temperature	32° to 122°F (0° to 50°C)
Operating humidity	10–90% maximum relative humidity, noncondensing
Electromagnetic compliance	KC Class A, CCC Class A, FCC part 15 Class A, CE Class A, RCM Class A, VCCI Class A
Safety agency approvals	UL/cUL, CCC, CB

Model JGS524Ev2 technical specifications

The following table shows the technical specifications for model JGS524Ev2.

Table 20. Model JGS524Ev2 technical specifications

Feature	Description
Network interface	RJ-45 connector for 10BASE-T, 100BASE-TX, or 1000BASE-T
Network cable	Category 5e (Cat 5e) or higher-rated Ethernet cable
Ethernet ports	24
Power input	100–240 VAC 50–60 Hz, 1.0A maximum input
Power consumption	13.8W maximum
Dimensions (W x D x H)	12.91 in. x 6.65 in. x 1.7 in. (328 mm x 169 mm x 43 mm)
Weight	3.24 lb (1.47 kg)
Operating temperature	32° to 122°F (0° to 50°C)
Operating humidity	10–90% maximum relative humidity, noncondensing
Electromagnetic compliance	KC Class A, CCC Class A, FCC part 15 Class A, RCM Class A, CE Class A, VCCI Class A
Safety agency approvals	UL/cUL, CCC, CB